How to: Request profile change

- To make a profile change request, you must open a web browser and go to the URL:
  https://ticketing.dome-marketplace.eu , this procedure will allow you to enter a ticket on the Zammad platform. At the following link you will find instructions for opening a ticket:
  https://knowledgebase.dome-marketplace.eu/books/ticketing-helpdesk-customer-user-guide/page/how-to-open-a-new-request .
- You will be able to forward a request via the DOME ticketing platform to the group
  05-Customer Service Tools, selecting the **Knowledgebase – Access roles** item in the drop-down menu of the "Problem" section and briefly describing the type of request in the text field.