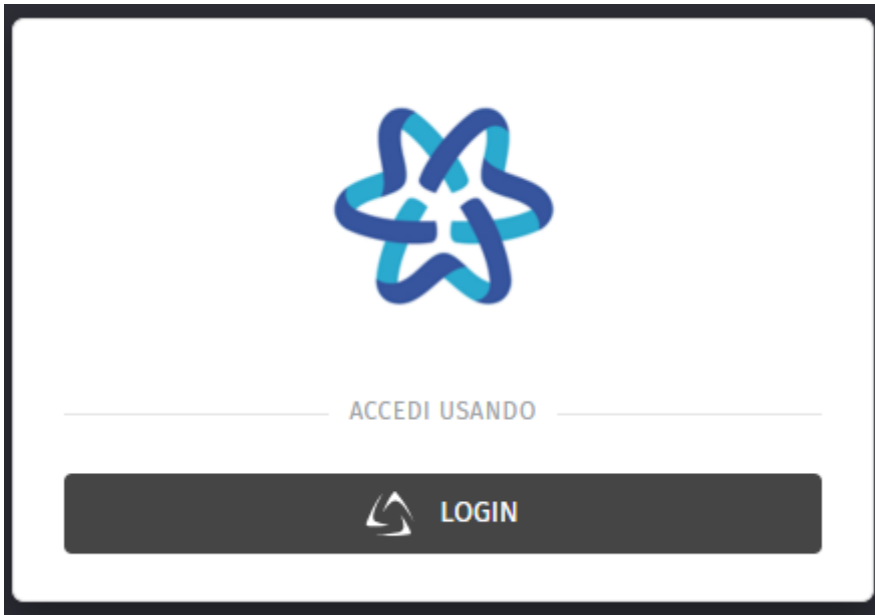# How to: access Helpdesk Platform

To access the customer support and ticketing platform within the DOME project, simply open a web browser and navigate to the following address: https://ticketing.dome-marketplace.eu .
If you want to login and you are an already registered user, just click on the "LOGIN" option on the login page and enter your registered email.

If you are not already registered, see next section "How to: create new account" in order to create your own user.

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