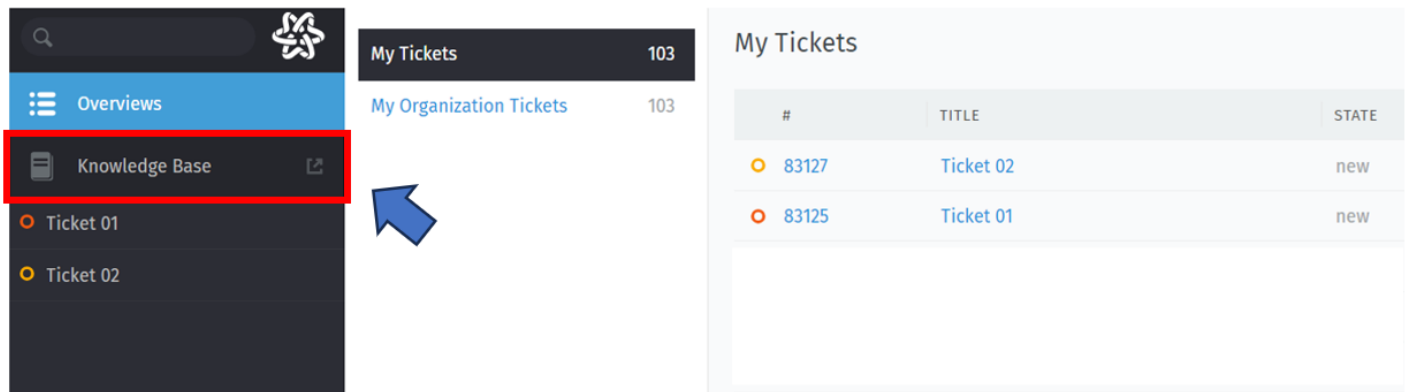# How to: access Knowledge Base

Customers can always navigate directly to the Knowledge Base when they have a query. Here, they can search through existing explanatory texts, guides, and checklists.

Customers can directly access the Knowledge Base by clicking on the "Knowledge Base" button on the left side of the platform's main page.

For more information on navigating the Knowledge Base repository, please refer to the document *'How to: navigate the platform knowledge base*'